Student Handbook: Interprofessional Graduate Programs

Arizona State University
College of Nursing and Health Innovation
Phoenix, AZ

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# Student Handbook: Interprofessional Graduate Programs

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Welcome to the College of Nursing and Health Innovation at Arizona State University! As a student in the Interprofessional Graduate Programs, you are joining a unique group of interdisciplinary healthcare innovators engaged in a wide variety of health research – including the study of leadership, interprofessional collaboration, research, and regulatory compliance.

Handbook Purpose and Student Responsibilities

This handbook is a guide for interprofessional graduate students admitted to the College of Nursing and Health Innovation (CONHI), and for individuals who wish to apply to one of the graduate degree programs. This handbook is provided as a resource for answers to questions about programs, but students are also encouraged to consult with their academic advisor or their program director regarding questions. The primary reference for graduate students regarding policies and procedures is the Arizona State University Academic Catalog found at this link: https://catalog.asu.edu/acad_pol_procedures

Each student should become familiar with the Academic Catalog and the Office of Graduate Education’s website and policies found at this link: https://graduate.asu.edu/faculty_staff/policies?destination=node%2F1197

It is the responsibility of each student to understand and observe all policies and procedures specified by the Office of Graduate Education and CONHI. It is a requirement for all students to read and understand the Handbook and the ASU Academic Catalog. Faculty and staff provide academic advice and assistance; however, the ultimate responsibility for meeting degree and other requirements remains with the student. All ASU students are also required to have an active ASU email account and to check it frequently.
**College of Nursing and Health Innovation Overview**

**Purpose:** The College of Nursing and Health Innovation (CONHI) is an inclusive world class enterprise of discovery that prepares innovative, evidence-based healthcare providers, educators, leaders, and researchers to optimize health in a culturally diverse global community.

**Goals:**
- Ensure that all students are provided with a rigorous and comprehensive core of knowledge and professional skills that support future success.
- Establish and sustain the CONHI’s Centers of Excellence as national and global leaders in advancing science and promoting the highest quality of culturally responsive evidence-based healthcare and health promotion services.
- Provide outstanding learner centered evidence-based and innovative academic and continuing education programs that achieve national recognition.
- Provide state, national, and global leadership in education, evidence-based practice, research, health promotion and wellness policy, innovation and entrepreneurship for healthcare, community, workplace and academic institutions.
- Lead innovation, trans-disciplinary collaboration, and diversity through all educational, research, entrepreneurial and clinical practice, community, and worksite programs and initiatives.
- Sustain a healthy and diverse work environment that embraces an interprofessional culture of dreaming, discovering, and delivering and in which each person’s contributions are respected and evident.

**Vision:** A world-renowned college known for its excellence, innovation, and visionary leadership in transdisciplinary research and evidence-based:
- Interprofessional health education
- Baccalaureate, master’s, doctoral and post-doctoral education
- Culturally responsive community, worksite and clinical practice
- Healthcare and health promotion policy

**Leadership:** The CONHI organizational structure includes the leadership of a dean, associate deans, center and program directors, and program coordinators.

*Please see Appendix A for Leadership and Organizational Chart.*
Interprofessional Programs Overview

The graduate programs within the College of Nursing and Health Innovation welcome students from all disciplines who want to move their health or research career to the next level.

Currently, there are two Master’s degrees and one graduate certificate offered online and these programs are the subject of this handbook.

- **Master of Healthcare Innovation (MHI)** – This fully-online program prepares graduates to envision “what could be” in healthcare and implement it within their organization, small business, academic setting, or other venue, via the program’s seven pillars of innovation: leadership structure, innovation process, technology and communication, policy, outcomes, finance, and evidence based practice. The culminating experience of the program is an applied project; students determine the scope of the project and create systems to sustain it, resulting in implementation of the project in their chosen venue under the direction of MHI faculty and mentors.

- **Master of Science, Clinical Research Management (MS-CRM)** – A fully online program that prepares graduates to lead complex global clinical research operations at multiple types of employer settings in the rapidly growing clinical research industry.

- **Master of Science, Clinical Research Management with a Concentration in Regulatory Science** – A fully online program preparing clinical research professionals to specialize in regulatory science.

- **Graduate Certificate, Clinical Research Management (CRM)** – This 15-credit certificate program is designed for physicians, nurses and other health care professionals who are interested in the growing field of Clinical Research Management. The CRM specialty takes a multidisciplinary educational approach to clinical research business and financial practices; ethical and regulatory aspects of research; and overall management of clinical drug, biological, and medical device trials.

*Please see Appendix B for more information regarding the program curriculum and programs of study.*
Application Process and Admissions

The interprofessional program leadership encourages applications from individuals with diverse educational backgrounds and experience or interest relevant to the programs’ missions and goals. Before applying, prospective students should discuss their goals and questions with a faculty advisor.

Each program has its own application and admission requirements and processes. To determine current processes, please visit the MHI admission website, the MS-CRM website, or the CRM Certificate website.

Office of Graduate Education Admission Policies

A minimum grade point average of 3.0 (on a 4.0 scale) in the last 60 semester hours or 90 quarter hours of undergraduate coursework is required to be considered for admission to an ASU graduate degree program.

Academic units submit recommendations regarding admission decisions to the office for Graduate Education; only the Vice Provost for Graduate Education can make formal offers of admission.

Applicants monitor the status of their application through MyASU. If admitted, the formal letter of admission can be downloaded from MyASU. If denied admission, letters are sent via email to the address on record.

Admission Types:

- Regular Admission: Applicant satisfies all requirements for admission and is academically acceptable to both the degree program and the office for Graduate Education.

- Provisional Admission: Applicant does not meet minimum academic standards with respect to grade point averages as required by Graduate Education and the academic unit, but has additional evidence to suggest the potential for success. This status provides the academic unit with an opportunity to better evaluate the student’s academic potential. Students have a maximum of one academic year to satisfy the provisional condition. Graduate Education will withdraw students from the degree program who has not met the provisions of their admission within the required timeframe. When students have satisfied the provisional requirements, they should confirm with the academic unit that a change of status has been recommended. Students with Provisional Admission are not eligible to submit a Plan of Study until the conditions of admission have been satisfied.

- Regular Admission with Deficiencies: Applicant’s grades and test scores are at an acceptable level but applicant does not have the academic background expected by the degree program and the university. Required deficiency courses may not be applied toward the minimum hours required for the degree program. Monitoring deficiency
completion is the responsibility of the student and students should confirm with the academic unit when deficiency requirements have been satisfied.

- Defer Admission: Students may, with the recommendation of the degree program, defer their initial semester and year of admission to the next semester for which the degree program is admitting students. No further deferrals are allowed.

- International Student Admission: International students planning to attend ASU on an F-1 student visa or a J-1 exchange visitor visa must provide documentation required by the United States Citizenship and Immigration Services. Visa documents are only issued for international students enrolled in a degree program or the post baccalaureate teacher education program. There are strict regulations regarding when an I-20 or DS-2019 can be issued. Detailed information may be found at the following link: [http://graduate.asu.edu/admissions/international/visa_immigration](http://graduate.asu.edu/admissions/international/visa_immigration)

Transfer Credit

Transfer credits are those accepted from another institution for inclusion on an ASU Plan of Study. Official transcripts of any potential transfer credit for a POS must be sent for consideration directly to the Enrollment Services from the Office of the Registrar at the institution where the credit was earned.

Transfer hours may not exceed 20 percent of the total credit hours for a master's degree, and 12 credit hours for doctoral degrees. Only graduate level courses with grades of "A" (4.00) or "B" (3.00) may be transferred. Transfer credits may not be applied toward the minimum degree requirements for an ASU degree if they have been counted toward the minimum requirements for a previously-awarded degree.

Certain types of graduate credits cannot be transferred to ASU, including credits awarded (as follows):

- By post-secondary institutions that lack candidate status or accreditation by a regional accrediting association.
- For life experience.
- For courses taken at non-collegiate institutions (e.g., government agencies, corporations, and industrial firms).
- For courses, workshops, and seminars offered by other postsecondary institutions as part of continuing education programs.
- For extension courses.
- Prior to the posting of a bachelor's degree.

Academic credits earned at other institutions that base their credit calculation on a different scale from ASU's are subject to conversion before inclusion on a Plan of Study. **In all cases, the inclusion of transfer courses on a Plan of Study is subject to approval by the degree program as well as the Office of Graduate Education and Vice Provost.**
Students who wish to apply for transfer credit or credit taken prior to admission must submit a Petition to Standards Committee at the following link:
http://nursingandhealth.asu.edu/students/forms
Plan of Study

The Plan of Study is a document that specifies a student’s plan for taking course requirements in completing a degree. It is submitted and revised electronically via ASU’s interactive plan of study system (iPOS). In order to facilitate degree completion and shorten time to degree, graduate students with regular status must submit their iPOS by the time they have enrolled for 50 percent of the minimum credit hours required towards their degree program. Once completed and approved by the appropriate academic personnel, the iPOS becomes a contract between the University and student, guiding the student in completing degree requirements. Complete information for completing and submitting the iPOS can be found at the following link: http://graduate.asu.edu/sites/default/files/How-to_iPOS.pdf

As early as completing one semester as a degree-seeking student, graduate students are encouraged to complete their interactive Program of Study (iPOS) and submit it for approval to the CONHI Graduate Program office.

- Students can complete the iPOS by visiting their “MyASU” page and selecting the link for “Program of Study.”
- This process will provide the opportunity to select transfer courses and previous degrees to include towards a degree. Please note that all transfer courses require approval by the College of Nursing and Health Innovation through petition. Please refer to the section on Transfer Credit.
- Courses numbered 500 or higher are graduate level courses. Core courses required by the graduate degree programs and graduate certificates must be 500-level or above.
- Students may not include on their Plan of Study any credit hours that have been applied towards a previously awarded degree.
- Students must submit their iPOS for approval by the program directors.
- Approved iPOS must be forwarded to the Office of Graduate Education. Upon approval by the Graduate College, the iPOS is forwarded to the University Graduation Office for final approval.
- All degree-seeking students must have an approved iPOS on file at least one semester before graduation with the Office of Graduate Education to be eligible to apply for graduation.
Grades

Grades are a reflection of the work and accomplishments of a student in an academic program. Grading guidelines for the interprofessional programs in CONHI allow for a student to earn a grade of “C” in individual courses/assignments. However, an overall GPA of 3.0 is required in the graduate programs. Students whose overall GPA falls below 3.0 are considered on probation and are in danger of failing their program (see Student Progression) in addition to recommendation for withdrawal or dismissal from the program.

Most interprofessional programs use the following grading scale for individual programs; however, individual faculty may use another scale. Please make sure to review the syllabus to determine the appropriate grade scale.

Grading Scale:

<table>
<thead>
<tr>
<th>Letter Grade</th>
<th>Percentage</th>
<th>Grade Point</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>90-100</td>
<td>4.0</td>
</tr>
<tr>
<td>B</td>
<td>80-89</td>
<td>3.0</td>
</tr>
<tr>
<td>C</td>
<td>70-79</td>
<td>2.0</td>
</tr>
<tr>
<td>D</td>
<td>60-69</td>
<td>1.0</td>
</tr>
<tr>
<td>E</td>
<td>59 or below course repeat</td>
<td>0.0</td>
</tr>
</tbody>
</table>

A grade of “W” is given whenever a student officially withdraws from a course.

Incomplete Grades

The grade of “I” (Incomplete) can only be given when a student, who is doing otherwise acceptable work, is unable to complete a course because of illness or other conditions beyond his/her control. Upon arrangement with the instructor, the student’s agreement for completion of the course requirements is recorded on the Request for Grade of Incomplete form. The form for can be found at this link: https://students.asu.edu/forms/incomplete-grade-request. If an “I” is documented for a course, the student is not required to re-register or pay fees to complete the course.

A student has up to one calendar year from the date the grade of "I" is recorded to complete the course. When s/he completes the course, the instructor submits a grade change request to the University Registrar's Office. If a student earns an "I" in a graduate course (500-level or above) the "I" grade will become a permanent part of his/her transcript if s/he does not complete the course within one year, and s/he will have to re-register and pay fees to repeat the course for credit. If a student has an “I” they will be unable to graduate or participate in graduation ceremonies.

A student who requests a grade of incomplete “I” must complete the following steps:

- Submit a request for a grade of incomplete to the instructor of the course.
• Submit the instructor-approved (signed) form to the Graduate Program Office by faxing, scanning/emailing, or mailing. **This contract must be received by the Graduate Program Office no later than 10 business days prior to the last day of classes.**
• Keep a copy of the final contract (signed by student, instructor and program director).
• Notify the Graduate Program Office upon fulfillment of the contract.
• Many courses are pre-requisites for progression in the program. If a student’s incomplete grade postpones his/her scheduled progression in the program, the student must contact the Graduate Program Office immediately to determine how to proceed.
• Unfinished work must be completed with the same instructor except under extenuating circumstances.
• The student must complete the course prior to the stated date on the contract to remove the incomplete grade. If no date is specified on the contract, the student has a maximum of one calendar year from the date the grade of “I” is recorded before the system converts it to a permanent “I.”
• After one calendar year the grade "I" will become a permanent part of the transcript. To repeat the course for credit, a student must re-register and pay the required fees. The grade for the repeated course will appear on the transcript but will not replace the permanent “I.” **Students with incomplete contracts filed in the Graduate Education and Advanced Practice Program office may not file for an incomplete in another course until the previous contract is fulfilled, course requirements are met, and change of grade submitted.**

Note: an incomplete grade does not maintain a student’s registration. In order to have continuous enrollment in a degree program, a student must enroll in at least one course each Fall and Spring semester.
Student Progression

Graduate students are expected to make systematic progress towards completion of their degree. This progress includes meeting the conditions listed below (i.e. maintaining satisfactory progress within each of the programs’ 7.5 week sessions). If students fail to meet the requirements of their degree program and/or the benchmarks outlined below, the degree program may recommend withdrawal of the student to the Office of Graduate Education and Vice Provost. The Vice Provost of the Office of Graduate Education makes the final determination.

- Maintain a minimum of 3.0 GPA both on iPOS and Graduate GPA per academic session (7.5 weeks in the case of both MHI and CRM). If either GPA falls below 3.0 (including the first term in the program), the student must develop an academic performance improvement plan that includes the conditions and for making satisfactory academic progress in their degree program by the completion of the next session. This plan must be approved by the program’s Director. The student is considered to be on academic probation until the conditions specified in the academic performance improvement plan are met and both GPA's are at or above 3.0. If satisfactory academic progress is not met by the next session, the student may be recommended for withdrawal or dismissal.
- Meet all requirements of the graduate degree program.
- Meet the maximum time limit for graduation from the student’s graduate degree program, which is six years for master’s degrees and six years for graduate certificates.

Program Progression Requirements

A. A student who has been admitted to an interprofessional program in CONHI with either regular or provisional admission status:
   1. Must maintain a 3.0 or higher grade point average (GPA) in all work taken for graduate credit (courses numbered 500 or higher) assessed by according to the 7.5 week session schedule.
   2. May not earn a grade below a “C” in a required course (including required electives) in the student’s approved program of study (iPOS).

B. A student will be placed on academic probation, if one or more of the following apply:
   1. A student's iPOS or Graduate GPA falls below 3.0 in any 7.5 week session.
   2. The student receives a grade of “C” or below in any course on the approved program of study.
   3. Progression restrictions include:
      - Bringing all of the GPA’s listed above to 3.0 or better by the time the next term’s hours are completed in the student’s approved program of study. If the student is on probation for reason (A.1) above, only courses that are for letter grade (no pass-fail or “Z” graded courses) can be used to raise the overall GPA.
      - Receiving a grade of less than a “C” (70%) in any graduate course in a student’s program of study prevents the student from progressing in his/her program of study. Graduate courses in which a grade of less than a “C” (70%) is earned must be repeated in the next regular academic term during which the course is offered. Graduate courses may be repeated
only once. A petition must be filed with the Graduate Program Office requesting permission to retake the course during the next academic term during which the course is offered. Permission will be granted based on the space available in the course.

- The student must revise and re-file his/her program of study to reflect changes related to unsatisfactory progression and the retake of a course.
- The complete Graduate College policy on Maintaining Academic Progression Toward Degree Completion can be found at this link: http://graduate.asu.edu/progress/steps/critical_policies_to_remember/main_taining_progress

C. A student may be recommended for withdrawal from his/her program of study if one or more of the following apply:

1. The student fails to increase all of the GPA’s listed above to 3.0 or better by the time they complete the next term in the student’s program of study per section B.1 above.
2. The student fails to receive a “C” (70%) or better after repeating a Graduate course in which they have received a grade below “C” per section B.2 above.
3. If a student is unable to meet the timeline specified in academic probation, the Standards Committee upon recommendation from the specialty coordinator and relevant Program Director, may recommend to the Office of Graduate Education the withdrawal of a student from the program for academic reasons. The Standards Committee will recommend withdrawal of a student for professional reasons under the following conditions (a student may be recommended for withdrawal upon the occurrence of a single violation under this section):
   - Conduct prohibited by the Arizona Board of Regents Student Code of Conduct can be found at this link: https://eoss.asu.edu/dos/srr/codeofconduct
   - Periods of absence during a semester without the endorsement of the student’s graduate advisor. If an iPOS must be interrupted for one semester, the student must apply for a leave of absence. This leave status, endorsed by the members of the student’s graduate advisor and the program director, must be approved by the Dean of the Graduate College following the proper procedure for making this request. This request must be filed and approved no later than the last day of registration in the semester of anticipated leave.
   - Seriously compromising the relations of the Program with the public.
   - Breaches of ethical judgment or professional responsibility.
   - Serious instances of personality or character traits inappropriate for the professional roles for which the student is attempting to prepare.
4. Any student who violates the of the university may be recommended for withdrawal from their program of study. Violations of academic integrity include, but are not limited to cheating, fabrication, tampering, plagiarism, or facilitating such activities. The Academic Integrity Policy can be found at this link: https://provost.asu.edu/sites/default/files/AcademicIntegrityPolicyPDF.pdf
Appealing a Course Grade: Students receiving a grade of less than “C” (70%) in a required graduate course can appeal the grade through the College of Nursing and Health Innovation Grievance Procedure. Students have five business days from the posting of the grade in question to begin the grievance process, laid out in Appendix E.

Program Withdrawal: Voluntary Withdrawal: Students may voluntarily withdraw from an interprofessional program at any time using the voluntary withdrawal form for Graduate education found at this link: https://graduate.asu.edu/sites/default/files/VoluntaryWithdrawal.pdf. Program fees, tuition, and financial aid reimbursements are subject to the policies of the program and the Office of Graduate Education’s drop/add policies regarding voluntary withdrawal and types of withdrawal can be found at this link: https://students.asu.edu/drop-add

Dismissal: Students who have been recommended by their program to the Office of Graduate Education for dismissal from their program can appeal this decision to the Graduate Program Office within the College of Nursing and Health Innovation. If the recommendation to dismiss the student is upheld by the appeals’ body of this office, the student can appeal the decision to the Dean’s Office within the College of Nursing and Health Innovation. The Graduate policies on satisfactory academic progress can be found at this link: https://graduate.asu.edu/sites/default/files/Guidelines_for_Academic_Progress.pdf

Incomplete Grades: A student who does not fulfill the requirements of an incomplete contract by the date approved on the contract, and who is still within the one-year limit required to complete the contract, must petition to draw up a new contract. If the one calendar year limit set by the University has been passed, the “I” will become a permanent part of the transcript and the student is not allowed to complete the course work as specified on the “Incomplete Form.”

Continuous Enrollment and Leave of Absence Policies

Once admitted to a graduate degree program, master’s level students (degree and certificate) must be registered for a minimum of one credit hour (not audit) during all phases of their graduate education. This includes periods when they are engaged in research, working on or defending theses, taking Graduate Foreign Language exams or in any other way using university facilities or faculty time including the term in which they graduate. This credit must appear on the Plan of Study or must be an appropriate graduate-level course (e.g. 595, 695, or 795, Continuing Registration). Courses with grades of "W" and "X" are not considered valid registration for continuous enrollment purposes.

Students planning to discontinue enrollment for a semester or more must request approval for a leave of absence. Student may petition the Office of Graduate Education for a leave of absence for a maximum of two semesters during their entire program. A petition for a leave of absence, endorsed by the members of the student's supervisory committee and the head of the academic unit, must be approved by the Office of Graduate Education and the Vice Provost. This request must be filed and approved before the anticipated absence.

An approved leave of absence will enable students to re-enter their program without re-applying to the university. Students who do not enroll for a Fall or Spring semester without an approved leave of absence by the Office of Graduate Education are considered withdrawn from the
university under the assumption that they have decided to discontinue their program. Student removed for this reason may reapply for admission to resume their degree program; the application will be considered along with all other new applications to the degree program.

A student on leave is not required to pay fees, but in turn is not permitted to place any demands on university faculty or use any university resources.

**Change in Degree**

A student who wishes to switch degree programs (i.e. Master of Science, Clinical Research Management to Master of Healthcare Innovation) must submit a new application to the Graduate College AND a new supplemental application to the College of Nursing and Health Innovation for consideration in the next admissions cycle. The student’s application will be treated with the same consideration as all other applications, and the student may be selected for admission based on merit and space available.

- If a student is selected for admission to a new degree program, s/he must submit a choose form found on the student’s MyASU page found at this link: [http://graduate.asu.edu/forms/choose_form](http://graduate.asu.edu/forms/choose_form)
  This form does not withdraw the student from his/her courses. If the student wishes to do so, s/he must review the current complete withdrawal policies through the Registrar’s Office.
- Degree changes require the completion and approval of a new interactive program of study (iPOS).

**Registration, Drop/Add and Withdrawal**

**Calendar:** Please refer to the current Registrar’s Academic Calendar for all Registration and Withdrawal deadlines found at this link: [http://students.asu.edu/academic-calendar](http://students.asu.edu/academic-calendar)

**Schedule of Classes and Course Catalog:** Please refer to the Schedule of Classes to learn about class schedules and availability, and the Course Catalog to learn about co and pre-requisite courses found at this link: [http://catalog.asu.edu/](http://catalog.asu.edu/)

**Policies:** Please refer to the Registrar’s website for the most up to date policies on course registration and withdrawal found at this link: [http://students.asu.edu/contact/office-university-registrar](http://students.asu.edu/contact/office-university-registrar)
Graduation and Convocation

Application for Graduation:

<table>
<thead>
<tr>
<th>If a student is graduating in...</th>
<th>The application deadline is...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall or Winter</td>
<td>October 1</td>
</tr>
<tr>
<td>Spring</td>
<td>February 15</td>
</tr>
<tr>
<td>Summer</td>
<td>June 15</td>
</tr>
</tbody>
</table>

Point of Contact for graduation information and schedules: http://students.asu.edu/graduation

Note: If an application deadline falls on a weekend or holiday, the deadline will be extended to the next business day.

To ensure that a student’s name appears in the ASU commencement book and to avoid paying a late fee, the application must be received by the appropriate deadline. Summer and Winter graduate names appear in the Fall commencement book.

All updated information regarding graduation can be found at http://students.asu.edu/graduation

Application for Posting of Graduate Certificate to Transcripts

The student will be eligible for the official posting of the graduate certificate to their transcripts when all applicable coursework has been successfully completed and the scholarship requirements of the Office of Graduate Education have been met.

Convocation

The College of Nursing and Health Innovation holds its own convocation program in conjunction with Fall and Spring Commencement. The office of the Associate Dean for Academic Affairs will send required information to graduates early in the semester regarding information needed and rehearsal dates. Students who have met all university and college degree requirements are encouraged to participate. It is the student’s responsibility to adhere to the Convocation timelines.
Exit and Alumni Surveys

Every year, the College of Nursing and Health Innovation evaluates data obtained from three surveys provided by the University Office of Evaluation and Educational Effectiveness. In their last semester, students are requested to evaluate the curriculum of their degree. They are also asked where they will be employed, clinical area of practice, professional activities and career goals upon graduation. Much of the same information is requested in the recent graduate and alumni surveys, which is sent to students who have already graduated from the program. These are completed at 3-6 months and 3 years post-graduation, respectively. All surveys provide information to help the College of Nursing and Health Innovation plan for future students and strengthen the programs and certificates. All responses remain confidential and are reported only in aggregate form.
Petitions/Grievances

Some petition and grievance processes are applicable only to policies of the College of Nursing and Health Innovation while others also require the approval of the Office of Graduate Education. Students should contact the Graduate Program Office to determine what petitions must be submitted for their particular requests.

Petitions to the Office of Graduate Education

The Graduate College accepts petitions via the interactive Program of Study (iPOS). Please use the following steps to submit a petition to the Graduate College.

1. Gain approval for the request from the College of Nursing and Health Innovation.
2. Submit the petition through an interactive Program of Study (iPOS) online. This petition will be routed through the CONHI Graduate Program Office for approval before being sent to the Office of Graduate Education.
3. Follow up with the Office of Graduate Education to learn of the decision.

Petitions to the College of Nursing and Health Innovation

A petition within the College of Nursing and Health Innovation is a formal request initiated by a student and submitted to the College of Nursing and Health Innovation Standards Committee when approval is needed for curricular adjustment, a change from part-time to full-time status, or vice-versa, an overload of semester hours, readmission to interprofessional program, or similar circumstances. A petition is required because these requests reflect a deviation from the University and/or College of Nursing and Health Innovation standards. The Standards Committee acts on all petitions.

Please see Appendix D regarding the petition process and required form.

Action on Petitions

- Students petitioning for a change in University requirements will have their petitions reviewed by the College of Nursing and Health Innovation Standards Committee. The College of Nursing and Health Innovation Standards Committee will make a recommendation to the University Standards Committee. The University Standards Committee makes the final decision.
- Students petitioning a non-university Request will be acted on by the College of Nursing and Health Innovation Standard Committee.

Petition results will be mailed; results will not be given over the telephone. If the petition results are needed quickly, see the advisor the day after the Standards Committee meeting; bring your picture identification with you.

Students have the right to appeal all College of Nursing and Health Innovation Standards Committee decisions. Appeals must be made in writing and include additional information to warrant Committee reconsideration. If the student wishes to be present during the Committee
discussion, this request should be included in the written appeal. The appeal must be submitted within 5 business days following the decision to the College of Nursing and Health Innovation Student Services Office on the Downtown campus.

Grievances

Please see Appendix E for the Student Academic Grievance Process Policy and Procedure.

Please see Appendix F for the Student Academic Grievance Documents.
Learning Resources

Writing Center – ASU Writing Centers provide a dynamic, supportive learning environment employing tutors from many majors who help students hone their skills and gain confidence at any stage of the writing process. Writing tutors help you: explore, plan, and develop ideas; organize and structure your paper; integrate and cite sources; and write, revise, edit and proofread.

Schedule an online writing tutoring at: http://studentsuccess.asu.edu/home/writingcenters and click on the “find a tutor” button on the top left. If you have questions or need assistance scheduling an appointment please call (480) 965-9072.

Student Success – The Student Success Centers offer free academic support resources for all students including tutoring, Supplemental Instruction (SI-structured study groups), peer mentoring through the Success Team Leaders. Online students can take advantage of FREE online tutoring Sunday-Thursday. For information on the courses offered or to log into a tutoring session visit: https://studentsuccess.asu.edu/online. If you have any questions, please call (480) 965-9072.

ASU Libraries – provide access to electronic journals, electronic books, and research databases online. Library support is available 24/7 through Ask A Librarian. Check out the Library Guide developed for online students: http://libguides.asu.edu/onlineprograms.

Downtown Phoenix Campus Library: The Downtown Phoenix Campus Library is located in the basement level of the University Center Building. This library provides access to research resources focusing on materials of particular interest to majors in the anchor fields taught at the Downtown campus: health innovation, nursing, public administration, social work, tourism management, etc.

Hayden Library on the Tempe campus: The main library houses the largest multi-disciplinary collection. In addition to the open stack areas, separate collections and service areas include Curriculum, Government Documents, Interlibrary Loan, Microforms, Reference, Reserve, Rare Books and the Arizona Collection, including the papers of several major Arizona political figures.

Noble Science and Engineering Library on the Tempe campus: Opened in 1983, this major branch library houses books, journals, and microforms in the sciences and geography, the Solar Energy Collection and the Map Collection. Nursing books and periodicals are located in the lower level of the UCENT building.

Bookstore – The ASU bookstore downtown is located in the University Center Building on the first floor. Textbooks are available and listed by course number. The bookstore also provides general books, clothing, school supplies and gift items.
Appendix A – Leadership and Organizational Chart
Appendix B – Interprofessional Programs

Upon completion in the **Master of Healthcare Innovation** program, the graduate will be able to:

1. Formulate an innovative healthcare proposal, critically appraise existing processes through diffusion of innovations in complex systems, search for the best evidence specific to an innovation, make recommendations to facilitate effective diffusion, adoption of innovations and evaluate feasibility.
2. Address healthcare issues complexity, rapid change by generating and evaluating the application principles of effective innovation management.
3. Utilize effective strategies to mentor other healthcare providers in innovation using adult learning and system change principles.
4. Design a plan for dissemination of information specific to innovation through a) policy making, b) financing, c) outcomes measurement, d) media.
5. Utilize skills in designing, implementing, and evaluating innovative projects / processes.
6. Promote and emulate behaviors supportive of innovation from an evidence and value-based perspective.
7. Demonstrate mastery of the ability to lead the transformation of traditional organizational cultures into a culture of innovation.

Upon completion of the **Master of Clinical Research Management** program, students will be expected to demonstrate knowledge of clinical research project management principles, tools, practices, study design, regulatory and responsible conduct of research ethical principles, industry trends by completing two capstone projects, as listed below:

1. Design a clinical trial project management plan including components for development, implementation, and evaluation of the plan.
2. Formulate an evidence-based quality improvement process plan through a critical assessment of the clinical trials process.
3. Synthesize, apply clinical research project management principles, regulations and best practices in solving common operational and implementation issues.
4. Develop a detailed marketing plan for site and subject recruitment, enrollment and retention.
5. Compile a detailed operational clinical trial budget that includes billing, expenditure tracking and cash flow analysis.
6. Devise a detailed operational implementation timeline including procedures for study initiation, monitoring, FDA reporting, auditing and study closure.
7. Plan an innovative clinical research development project that includes technology as a tool in advancing healthcare, and the potential impact on healthcare policy.
8. Design a clinical trial, including a detailed research protocol, IRB application, study operations manual, clinical research data management and analysis plan.
9. Develop a clinical research data management and analysis plan to include a budget, management information system, data entry system, statistical analysis plan, and data storage.
Appendix C - Points of Contact

Application for Graduation:

Website: http://students.asu.edu/graduation

Changes in Enrollment – Full time (FT)/Part time (PT):

CONHI Point of Contact: Eula.Bradley@asu.edu

Changes in Degree:

CONHI Point of Contact: Eula.Bradley@asu.edu

Convocation:

CONHI Point of Contact: Maria.Pedregon@asu.edu

Grievances:

CONHI Point of Contact: Maria.Pedregon@asu.edu

Medical or Compassionate Withdrawal:

CONHI Point of Contact: Amanda.Burnes@asu.edu

Petitions:

CONHI Point of Contact: Mark.Green@asu.edu

University Continuous Enrollment and Leave of Absence Policies:

CONHI Graduate Program Point of Contact: Eula.Bradley@asu.edu
Appendix D – Petition Process

Petition forms are available in the Student Services Office, Program Offices and in the Academic Affairs Office at the Downtown campus.

Petitions are initiated by students with the assistance of their advisor. It is the student’s responsibility to see that the petition is a representation of self and the special situation. If the request is not accurate and/or complete, the petition will not be reviewed by the Standards Committee. The petition will be returned to the student for further preparation. Assistance is available from academic advisors.

- Sign completed petition form.
- Attach supporting documentation as directed by advisor; e.g., a copy of a course description from another catalog or another college, and/or course syllabus or a letter from the course instructor.
- Submit completed petition with attachments and appropriate signatures to the Graduate Program Office on the Downtown campus.

Please follow these instructions for submitting a petition to the College of Nursing and Health Innovation Standards Committee.

1. Use one form for each request: http://nursingandhealth.asu.edu/current-students
2. Make sure the form is legible. Typed is preferred.
3. Complete all required information on the front of the form. Be sure to include a current contact address and telephone number.
4. Select a “Petition Request” that best fits your submission. The most common reasons for a petition are listed. If your reason does not appear, check with your advisor before entering a reason under “Other.”
5. Instructor/Faculty signature is required.
6. PROVIDE RATIONALE FOR REQUEST: This is very important if you have failed a course, are requesting re-enrollment, or requesting part-time status. On a separate page, you should include the following.
   - Why you think your petition should be approved.
   - What documentation you have attached in support of your petition.
   - What you plan to do to support a positive outcome of the petition.
7. Attach all supporting documentation with the petition. Incomplete documentation will result in delay or denial of your petition. Documentation may include:
   - Transcripts
   - Syllabi
   - Course descriptions from catalogs
   - Documentation of return to health or work
   - Letters of support
8. Submit completed form with attached documentation to the Academic Affairs Office at the College of Nursing and Health Innovation (send to Mark Green: Mark.Green@asu.edu)
9. Petition requests are routed to an advisor for review and signature prior to submission to the Standards Committee. If the petition is incomplete or unclear it will be returned to the student.

10. DECISION NOTIFICATION: Students will be notified in writing within one week of the action taken on their petition. If the petition requires action that cannot wait until receipt of a copy, the Chair of the Standards committee will designate someone to contact the student. Results will NOT be provided over the phone.
Appendix E – Grievances

SUBJECT: Student Academic Grievance Process Policy and Procedure.

POLICY: It is the policy of the College of Nursing and Health Innovation (CONHI) to provide informal and formal mechanisms to facilitate the systematic review and resolution of student academic grievances.

Allegations of academic dishonesty are subject to review under the ASU Academic Integrity Policy. Further information is available at this link: https://provost.asu.edu/index.php?q=academicintegrity

Allegations of scientific misconduct are subject to review under ASU Policy RSP210: Misconduct in Research in the Research and Sponsored Projects Policies and Procedures Manual. Further information is available at this link: http://www.asu.edu/aad/manuals/rsp/rsp210.html

Allegations of discrimination are directed to the ASU Office of Equal Opportunity/Affirmative Action. Further information is available at this link: http://www.eoaa.asu.edu/

GLOSSARY:

1. Advocate: An individual chosen by either the Aggrieved Student and/or the Faculty Member(s) involved in the Academic Grievance who assists in the preparation of materials.
2. Academic Grievance: A concern or claim based upon an event or condition allegedly resulting from unfair application of CONHI policies and procedures.
3. Academic Grievance Committee: A CONHI committee elected for the purpose of facilitating the resolution of formal grievances.
4. Aggrieved Student: A student enrolled in a CONHI academic program who perceives an event or condition allegedly resulting from unfair application of CONHI policies and procedures.
5. Day: University business day excluding Saturday, Sunday, or any officially recognized university holiday.
6. Faculty Member(s): The Faculty Member(s) against whom the alleged Academic Grievance has been filed.
7. Faculty Representatives: Faculty members elected by a vote of the CONHI Faculty Assembly to serve on the Academic Grievance Committee for one academic year.
8. Material Facts: Evidence that serves to support and/or refute the alleged Academic Grievance.
9. Ombudsperson: A faculty member appointed by the Dean for an academic year or more who serves as an impartial fact-finder and problem-solver for the Aggrieved Student. There is one ombudsperson appointed for each campus (3) as a resource for students on that campus and a faculty member appointed by the Dean to serve as resource for the involved Faculty Member(s) on any of the campuses. The ombudspersons have no power
to reverse or change decisions but, with conciliation skills, help to expedite the Student Academic Grievance Process.

10. Right to Discovery: Permits the Aggrieved Student or the Faculty Member(s) full disclosure and access to all material facts needed to prepare for the formal grievance procedures.

11. Session (also referred to as a semester or term): An academic time period beginning with the first day of classes and ending with the last day of examinations on the campus where the Aggrieved Student is enrolled at the time when the Academic Grievance is filed.

12. Student Representatives: Students selected by the Board of Directors of a recognized CONHI student organization to serve on the Academic Grievance Committee for a period of one academic year.

13. Supporting Individual(s): Person(s) selected by the Aggrieved Student and/or the Faculty Member(s) to provide material facts on behalf of the Aggrieved Student and/or the Faculty Member(s).

PROCEDURE:

I. Introduction
   a. The Academic Grievance Process of the CONHI consists of both an Informal and Formal Procedure. The Aggrieved Student who has a concern or claim based upon an event or condition allegedly resulting from unfair application of CONHI policies and/or procedures has the right to question the application through the process established for this purpose.
   b. The Aggrieved Student may choose to file either an Informal or Formal Grievance. While there is no required order, the Aggrieved Student and Faculty Member(s) are encouraged to try to resolve the concern in the least adversarial way possible.
   c. The Aggrieved Student may terminate an Academic Grievance at any time by submitting a written request to the Associate Dean for Academic Affairs. If such a decision is reached by the Aggrieved Student, the Faculty Member(s), Chair of the Academic Grievance Committee and appropriate Academic Program Director will be immediately notified in writing of the termination of the Academic Grievance.

II. Student Academic Grievance: Informal Procedure
   a. Step 1: Aggrieved Student prepares and submits the Academic Communication Form (Appendix F) to the Faculty Member(s) requesting a meeting to be held within 5 days from the occurrence of the Academic Grievance.
   b. Step 2: Faculty Member(s) and Aggrieved Student meet in an attempt to resolve the Academic Grievance. In the context of the meeting:
      i. The Aggrieved Student is responsible for providing evidence, if any, and reasons in support of the Academic Grievance.
      ii. The Faculty Member(s) is obliged to review the material(s) presented and respond to the evidence and reasons presented.
      iii. If the Academic Grievance is resolved, the Academic Communication Form is signed by both parties and forwarded to the Associate Dean for Academic Affairs, concluding the Informal Grievance process.
III. Step 3: If the Academic Grievance is not resolved, the Aggrieved Student may appeal to the appropriate Academic Program Director by forwarding the Academic Communication Form (Appendix F) and requesting a meeting to be held within 10 days of the completion of Step 2.
   a. The appropriate Academic Program Director may elect to confer with the Faculty Member(s) in advance of the scheduled meeting with the Aggrieved Student.

IV. Step 4: The Aggrieved Student and the appropriate Academic Program Director meet. In the context of the meeting with the Aggrieved Student:
   a. The Aggrieved Student is responsible for providing evidence, if any, and reasons in support of the Academic Grievance.
   b. The appropriate Academic Program Director is obliged to review the material(s) presented and respond to the evidence and reasons presented.
   c. No change in action taken by Faculty Member occurs at this point. Academic Program Director confers with faculty member(s) if unable to resolve the informal grievance with the Aggrieved Student.
   d. If the Academic Grievance is resolved, the Academic Communication Form (Appendix F) is signed by both parties and forwarded to the Associate Dean for Academic Affairs concluding the informal process.

V. Step 5: If the Academic Grievance is not resolved, the Aggrieved Student may appeal to the Associate Dean for Academic Affairs with submission of the Statement of Academic Grievance Form (Appendix F) within ten (10) days of the completion of Step 4.
   a. Associate Dean for Academic Affairs will advise the Aggrieved Student of the protocol for the Formal Grievance Procedure.
   b. Aggrieved Student may initiate the Formal Grievance Procedure but must do so within thirty (30) days of the occurrence of the Academic Grievance.
      i. Either the Formal Grievance Procedure is initiated or the Informal Grievance Procedure is concluded.
Appendix F – Grievance Documents

Academic Communication Form

Statement of the Problem by the Student

Statement of the Problem by the Faculty:

Summary of the Student-Faculty Meeting to Resolve Problem:

Circle one:
Problem resolved.               Problem not resolved.

The following steps will be taken:  The next step will be:

__________________________________________________________________________

Student          Date          Student          Date

__________________________________________________________________________

Faculty          Date          Faculty          Date
Statement of Grievance (F-232)

Student’s request to the College of Nursing Grievance Committee.

Aggrieved Person’s Name:_________________________ Date___________________
Address:________________________________________ Telephone: _____________
Program:_______________________________________ Course No. & Title:_________

I.   A concise statement of the grievance and date of occurrence, and what the student(s) 
     would like to have done.

II.  Name and position of party (parties) against whom the grievance is submitted:

III. Names of faculty contacted by the student, as outlined in the informal process:
     1.  _________________ Date ______________________
     2.  _________________ Date ______________________
     3.  _________________ Date ______________________
     4.  _________________ Date ______________________
     5.  _________________ Date ______________________

I agree to appear personally at the formal grievance procedure meetings at the time(s) and 
place(s) mutually agreed upon.

Signature of Student:_________________________ Date:_________________________
Statement of Impartiality

I, the undersigned, attest impartiality concerning both parties to the grievance and to the complaint to be heard.

NAME: ____________________________

SIGNATURE: ________________________   DATE: ________________

Statement of Confidentiality

I, the undersigned, agree to keep confidential all matters pertaining to the grievance unless otherwise required by law.

NAME: ____________________________

SIGNATURE: ________________________   DATE: ________________
Academic Grievance Committee Structure

I. Membership

A. Active

<table>
<thead>
<tr>
<th>Member</th>
<th>#</th>
<th>Voice</th>
<th>Vote</th>
<th>Selection</th>
<th>Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chair</td>
<td>1</td>
<td>Yes</td>
<td>To Break Tie</td>
<td>Elected</td>
<td>Required</td>
</tr>
<tr>
<td>Faculty</td>
<td>2</td>
<td>Yes</td>
<td>Yes</td>
<td>Elected</td>
<td>Required</td>
</tr>
<tr>
<td>Student</td>
<td>2</td>
<td>Yes</td>
<td>Yes</td>
<td>Appointed¹</td>
<td>Required</td>
</tr>
<tr>
<td>Staff Support</td>
<td>1</td>
<td>No</td>
<td>No</td>
<td>Appointed²</td>
<td>Required</td>
</tr>
</tbody>
</table>

¹ Appointed by Board of Directors of a recognized CONHI student government organization
² Appointed by Associated Dean Academic Affairs

B. Limited

<table>
<thead>
<tr>
<th>Member</th>
<th>#</th>
<th>Voice</th>
<th>Vote</th>
<th>Selection</th>
<th>Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supporting Individual(s)</td>
<td>1</td>
<td>Yes</td>
<td>No</td>
<td>Selection by parties</td>
<td>Limited</td>
</tr>
</tbody>
</table>

³ Selected by the Aggrieved Student and/or Faculty Member(s)

C. Observers only

<table>
<thead>
<tr>
<th>Member</th>
<th>#</th>
<th>Voice</th>
<th>Vote</th>
<th>Selection</th>
<th>Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advocate</td>
<td>1</td>
<td>No</td>
<td>No</td>
<td>Selected</td>
<td>Optional</td>
</tr>
<tr>
<td>Ombudsperson</td>
<td>1</td>
<td>No</td>
<td>No</td>
<td>Appointed</td>
<td>Optional</td>
</tr>
</tbody>
</table>

³ Selected by the Aggrieved Student and/or Faculty Member(s)
⁴ Appointed by the Dean
II. Parameters

A. The Academic Grievance Committee is a standing CONHI committee consisting of three (3) faculty members elected to serve for one academic year. One faculty member serves as Chair, one represents the undergraduate program and one represents the graduate program, one of whom is a tenured faculty member. Faculty members must have been on the faculty of the CONHI for at least one academic year.

B. The Academic Grievance Committee will consist of two (2) student members, appointed to serve for one academic year. Student members will be appointed by the Board of Directors of a recognized CONHI student organization representing undergraduate and/or graduate students. To avoid conflict of interest, the student member should, when possible, be from a different campus than the Aggrieved Student (for undergraduates) and/or from a different specialty concentration area (for graduate students).

Arizona State University

College of Nursing and Health Innovation

Appendix E Grievance Committee Recommendation

Date of Grievance Committee Deliberations: ______________________

Grievance Initiated By:                     Grievance Against:

Name:______________________________       Name:______________________________

ID#:______________________________       ID#:______________________________

Address:____________________________       Address:____________________________

Phone #:____________________________       Phone #:____________________________
A. Concise Statement of the Problem/Dispute:

B. Recommendations of the Committee:

C. Distribute To:

D. A quorum of three (3) active members is required to conduct an Academic Grievance Committee hearing. Of the three (3) members, the Chair or designee, at least one (1) faculty member and at least one (1) student member must be present.

III. Ethical Considerations

A. All members of the Academic Grievance Committee will exercise professional discretion in the dissemination of information that relates to the assertions, findings, recommendations and ultimate resolution of an Academic Grievance.
B. All information related to an Academic Grievance is considered confidential unless disclosure is otherwise required by law.

C. All parties in an Academic Grievance have the right to fair treatment during and following initiation of the Academic Grievance process.

IV. Protocol

A. The Chair of the Formal Grievance Committee will preside over and conduct the hearing and rule on all matters of procedure, including the submission of evidence for consideration. Prior to the day of the meeting, the Chair of the Academic Grievance Committee may grant a postponement upon written request of either party or determination of good cause for postponement by the Chair.

B. The hearing will be conducted as a closed meeting and will be attended by (1) a quorum of the Academic Grievance Committee; (2) a staff support person selected by the Academic Grievance Committee Chair in advance of the meeting; (3) all parties to the alleged Academic Grievance, and their Advocates, if applicable; and (4) supporting individuals (during the presentation of their supporting data only).

C. All persons attending the hearing will conduct themselves in an orderly and respectful manner.

D. An audiotape recording will be made of the proceedings and will be kept locked in a confidential file for use by the Academic Grievance Committee and the Dean as needed. The audiotape is the property of the CONHI. A copy may be provided to the Aggrieved Student upon written request. The audiotape will be destroyed after two years from the date of the final decision.

V. Proceedings

A. The Chair of the Academic Grievance Committee shall make an introductory statement that includes: (1) a statement of purpose; (2) an introduction of all meeting participants, including the identification of their respective roles; (3) the protocol for the conduction of the meeting; and (4) the identification and order of individuals permitted to speak on behalf of the Aggrieved Student and/or Faculty Member(s).

B. The Chair will read the Statement of the Grievance submitted by the Aggrieved Student.

C. The Chair will ask the Aggrieved Student whether he/she accepts or rejects the Statement of Academic Grievance as accurate.
D. The Aggrieved Student will accept or reject the Statement of Academic Grievance as read by the Chairperson.

E. The Aggrieved Student will make an opening statement and provide relevant data in support of the Academic Grievance in writing and through oral testimony of supporting individuals or presentation of other evidence. The opening statement is limited to five (5) minutes.

F. The Faculty Member(s) shall make an opening statement and shall provide relevant data in support of the Faculty Member(s) decision in writing and through oral testimony of supporting individuals or presentation of other evidence. The opening statement is limited to five (5) minutes.

G. The Aggrieved Student is provided an opportunity to offer a rebuttal statement, limited to five (5) minutes.

H. The Aggrieved Student is provided an opportunity to offer a rebuttal statement, limited to five (5) minutes.

I. The Chair of the Academic Grievance Committee has the authority to limit the presentation of repetitive evidence by any party at his/her discretion. The Chair may recognize committee members at any time for the purpose of asking questions for clarification.

J. On completion of the presentation of evidence, the Aggrieved Student and the Faculty Member(s) will present a summary statement to the Committee. The Aggrieved Student will open the summary statements. The Aggrieved Student has the opportunity to give the last closing summary statement. Each summary statement is limited to five (5) minutes.

K. On completion of the summary statements, the Chair will dismiss all parties to the Academic Grievance and observers.

L. The Academic Grievance Committee will deliberate and formulate its recommendations.

M. The Grievance Committee Recommendations will be submitted to the Dean or designee thereby concluding the charge to the Academic Grievance Committee.