Kevin Langkiet

Self-Assessment of an Acute Care Nurse Manager Leading an IT Implementation
About the Fellow:

3 things I’d like you to know about me

• I love change.
• I hate “because we always have”
• Always up seeking out new ways to do the same thing.
Role of faculty/mentor

• Challenge to look for more alternatives;

• Always ask, “So what’s next?”

• Introduce to alternative methods and processes;
My definition of Innovation

Doing or using something similar but for a totally different situation or reason that was not originally intended.
My “ah hah” moment about innovation: what I’ve learned about leading innovation

There are people out there who actually do think like me!

I am NOT ALONE!
Description of project

Over 50% of all IT innovations will fail during implementation in the acute care setting.

Build an app

• Self-assessment to determine what are the strengths and opportunities for improvement.

• Leverage the identified strengths and improve areas of weakness.
Proposed Impact of Project:

• Agreement with supervisor/sponsor;
• Finding an app builder;
• Identifying which or both operating systems to use.

• Anticipated outcomes;
  • Help build goal-specific education programs;
  • Increase the skill set of an acute care nurse manager;
  • Improve the implementation of IT innovations;
  • Decrease work for staff.
Innovation Steps of Project; interprofessionalism, external experiences

- Complete the modified Delphi study;
- Use findings to build self-assessment tool;
- Build the application to complete the self-assessment;
- Establish education plans;
- Validate process;
- Repeat for reliability.
Project Accomplishments
Current status/ Next Steps

• Accomplishments
  o Supervisory committee approval for Delphi;
  o IRB approval for Delphi;

• What’s next
  o Invite expert panel participants;
  o Work with app builders;
What will I do differently with what I’ve learned

What I will do that is different from what I thought I would do...

• How to market the application once tested and ready for distribution;
Fellowship experience translated to work environment

• Challenge peers to stretch their boundaries;
• Question the “status quo”;
• Mock Rooms for the new ED;
Here’s my elevator pitch about being a healthcare leader in innovation

You know, one of the things that I admire most in a leader is:

• Ability to constantly challenge the group;
• Look for new ways to do the same thing;
• Pull from one discipline and challenge a different discipline;
• Never settle for what should be.
Suggestions/recommendations for future Fellowship experiences

• Develop “mastermind” groups with people outside the fellowship;

• Better define “attributes” that lead to innovative leaders;

• More “outside healthcare” exposures.